



## **Registry Operator Monthly Report**



**September, 2015**

**Prepared: October, 2015**

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# Monthly Progress Report for September 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

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## Section 1: Summary of Major Events

### Technical and Operational Update

There were no operational changes or issues during September, 2015

### Locality Update

Progress continues with the locality names and working with the Delegated Managers. We did not add any locality agreement in September, 2015. We remain at 3,977 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. We now have 119 domains which are awaiting return of paperwork.

### Conficker Update

There were [REDACTED] Conficker names deleted during September, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

### Policy Update:

Two actions taken by the .us Stakeholder Council were updated on Neustar.us.

The first update was with regard to kids.us. Neustar agreed with the recommendations of both the kids.us Education Advisory Committee, as well as the .us Stakeholder Council that the domain should remain suspended throughout the life of the contract. Neustar forwarded this recommendation to NTIA for its consideration.

The second update concerned the privacy and proxy policy in .us. The Council discussed and studied this issue for a couple of months. It was decided that further study and a possible recommendation would be temporarily halted pending the completion of a study on the same topic by ICANN.

### Marketing Update:

The about.us website visits continue to grow, as does .US social presence. Neustar placed one blog post and grew the social base by 2%.

The Marketing team finalized the Share Your Passion product deliverables in preparation for the launch on November 9th. The product website, campaign website, and communications to be promoted through .US channels have been finalized. We intend to leverage USATF's network to promote the campaign launch via social media, email marketing, and digital advertising.

USATF and .US continue to promote the .US National 12K via digital and traditional advertising in the Washington, DC area. Currently, there are over 460 registrations, which are tracking to out-perform last year's registrations for a race on November 15th.

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## Other Updates

New registrations in September, 2015 were 22.9% lower than September, 2014. Names under management in September, 2015 were 6.8% lower than September, 2014. The renewal rate in July, 2015 (most current data available due to 45 day grace period) was higher year over year at 63.9% vs. 61.0% in July, 2014.

## Section 2: Performance Data

### Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.998% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.998% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.934% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.921% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	100.000% < 15 min

## Section 3: Monthly Transaction Statistics

<b>Total Domains Under Management</b>	<b>1,748,895</b>
<b>Totals Nameservers Managed</b>	<b>159,972</b>



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## Billable Transactions

Transaction Type	# of Transactions
Adds	30,654
Auto-Renews	6,859
Renews	57,801
Transfers	2,298
Deletions for Credit	1,246
<b>Total</b>	<b>96,366</b>

## Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	133,471
Create Contact	148,962
Delete Contact	2,444
Info Contact	2,313,039
Transfer Contact	0
Update Contact	304,597
Check Domain	51,567,194
Create Domain	32,870,613
Delete Domain	58,907
Info Domain	3,523,405
Renew Domain	59,472
Transfer Domain	40,640
Update Domain	689,407
Check Host	377,193
Create Host	10,710
Delete Host	6,108
Info Host	381,159
Update Host	13,051
<b>Totals</b>	<b>92,500,372</b>

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Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	4,821,841
Minimum Daily Transactions	451,290
Average Daily Transactions	3,775,032

Transaction Type	# of Transactions
Total Billable Transactions	95,961
Total number of Whois Queries	88,101,551
Total number of DNS Queries	29,278,769,624
Total EPP Transactions	92,500,372
<b>Total Registry Transactions</b>	<b>27,421,793,628</b>

## Section 4: Monthly Registration Data

See attached spreadsheet.

## Section 5: Website Statistics

URL: www.neustar.us	
Page Views	28,867
Visits	22,180
Average Visit Length	34 Sec

## Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	148
Registrars In Ramp Up	3
Registrars Pre-Ramp Up	8

## Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,977
Changes to Delegated Managers	1
Updates to Locality Domains	0



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## Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during September, 2015.

Date	Registrar	Domain Name	Complaint	Action
9/23/2015	Key-Systems GmbH	about-company.us	Contact error	Pending Registrar
9/22/2015	Todaynic.com, Inc.	storeprada.us	Inaccurate Contacts	Pending Registrar
9/21/2015	Key-Systems GmbH	social.us	Nexus Violation	Pending Registrar
9/21/2015	GoDaddy.com, Inc.	inspire.us	Nexus Violation	Registrar Rejected
9/15/2015	Corporate Domains, Inc.	beacon.us	Nexus Violation	Registrar Rejected
9/15/2015	Key-Systems GmbH	simplestreams.us	Trademark Infringement	Registrar Accepted
9/13/2015	eNom, Inc.	sexdownload.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	reviewstudents.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	NameSilo, LLC	xxxdownload.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	providenow.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	NameSilo, LLC	porndownload.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	pleaseunsub.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	locationnow.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	locatenow.us	Inaccurate Contacts	Registrar Accepted
9/13/2015	eNom, Inc.	backgroundreview.us	Inaccurate Contacts	Registrar Accepted
9/10/2015	eNom, Inc.	hindisexstories.us	Inaccurate Contacts	Registrar Accepted