



Registry Operator Monthly Report



October, 2015

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Monthly Progress Report for October 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during October, 2015

Locality Update

Progress continues with the locality names and working with the Delegated Managers. We did not add any locality agreement in October, 2015. We remain at 3,977 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. We now have 118 domains which are awaiting return of paperwork.

Conficker Update

There were [REDACTED] Conficker names deleted during October, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

Policy Update:

Neustar filed the 3rd quarter Stakeholder Council report with NTIA and placed it on the Neustar.us website.

Marketing Update:

The about.us website visits continue to grow, as does, .US social presence - maintaining a consistent 2% growth rate m/m.

The main focus remains on launching shareyoupassion.us, to coincide with the National 12K on November 15. The marketing plan was finalized and agreed upon by both .US & USATF to include race day signage, social promotion, in-store signage, dedicated email blasts, and a co-branded press release.

Neustar, USATF, and .US continue to promote the .US National 12K via digital and traditional advertising in the Washington, DC area. The USATF is expecting record participation this year.

Other Updates

New registrations in October, 2015 were 14.3% lower than October, 2014. Names under management in October, 2015 were 6.9% lower than October, 2014. The renewal rate in August, 2015 (most current data available due to 45 day grace period) was higher year over year at 63.3% vs. 58.8% in August, 2014.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.997% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.989% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	98.853% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.978% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	100.000% < 15 min

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,737,035
Totals Nameservers Managed	158,323

Billable Transactions

Transaction Type	# of Transactions
Adds	30,657
Auto-Renews	7,173
Renews	55,752
Transfers	1,931
Deletions for Credit	1,146
Total	94,367

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	153,608
Create Contact	155,400
Delete Contact	9,518
Info Contact	9,204,415
Transfer Contact	0
Update Contact	182,234
Check Domain	49,893,101
Create Domain	34,715,964
Delete Domain	57,881
Info Domain	4,892,597
Renew Domain	73,828
Transfer Domain	71,335
Update Domain	470,882
Check Host	270,999
Create Host	15,008
Delete Host	7,943
Info Host	552,493
Update Host	3,098
Totals	100,730,304

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	5,451,445
Minimum Daily Transactions	2,251,842
Average Daily Transactions	4,062,044

Transaction Type	# of Transactions
Total Billable Transactions	94,367
Total number of Whois Queries	92,508,996
Total number of DNS Queries	29,547,023,752
Total EPP Transactions	100,730,304
Total Registry Transactions	29,740,357,419

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Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	30,360
Visits	23,487
Average Visit Length	33 Sec

Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	148
Registrars In Ramp Up	5
Registrars Pre-Ramp Up	6

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,977
Changes to Delegated Managers	0
Updates to Locality Domains	0

Section 8: WHOIS Complaint Statistics

The following Whois complaint were received during October, 2015.

Date	Registrar	Domain Name	Complaint	Action
10/14/2015	GoDaddy.com, Inc.	application-esta.us	Incorrect Contact Data	Registrar Accepted

