



# Registry Operator Monthly Report



**November, 2015**

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# Monthly Progress Report for November 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

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## Section 1: Summary of Major Events

### Technical and Operational Update

There were no operational changes or issues during November, 2015

### Locality Update

Progress continues with the locality names and working with the Delegated Managers. We added three (3) locality agreement in November, 2015. We now have 3,980 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. We now have 130 domains which are awaiting return of paperwork.

### Conficker Update

There were [REDACTED] Conficker names deleted during November, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

### Policy Update:

Neustar received and signed the modification for suspension of the kids.us, namespace.

The usTLD Stakeholder Council held its monthly meeting on November 2, 2015 and discussed the .US marketing partnership with United States Track and Field, US nexus policy implementation, the publication of zone file information and the upcoming report from ICANN regarding the use of privacy and proxy services.

### Marketing Update:

The website about.us is increasing per visit pages viewed. Its social presence increased membership by 7% m/m. It also had a huge spike in social engagement, thanks in large part to the sponsorship of the .US National 12K race held on November 15. The race had a record number of registrations with nearly 1,800 runners signing up for the 12K and 1K fun run which was held in conjunction with the USATF.

During November the website SHAREYOURPASSION.US was launched, which debuted at the race. The single-page, customizable, template site is targeted to runners to set up their own running site on an .US web address. Advertisement cards were placed into race day packets, signage was prominently displayed on race day, and giveaways were handed out with the SHAREYOURPASSION.US logo and website link. Promotion through the rest of the year includes social graphics and dedicated email blasts to USATF members.

### Other Updates

New registrations in November, 2015 were 1.7% lower than November, 2014. Names under management in November, 2015 were 5.9% lower than November, 2014. The renewal rate in September, 2015 (most current data available due to 45 day grace period) was higher year over year at 62.1% vs. 56.9% in September, 2014.

## Section 2: Performance Data

### Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.997% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.989% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	98.483% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	100.000% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	99.067% < 15 min

## Section 3: Monthly Transaction Statistics

<b>Total Domains Under Management</b>	<b>1,728,204</b>
<b>Totals Nameservers Managed</b>	<b>155,935</b>

### Billable Transactions

Transaction Type	# of Transactions
Adds	30,357
Auto-Renews	6,355
Renews	50,013
Transfers	2,006
Deletions for Credit	1,234
<b>Total</b>	<b>87,497</b>

## Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	92,369
Create Contact	115,502
Delete Contact	1,868
Info Contact	1,217,087
Transfer Contact	0
Update Contact	112,794
Check Domain	32,822,003
Create Domain	13,776,522
Delete Domain	37,411
Info Domain	2,275,510
Renew Domain	36,444
Transfer Domain	24,027
Update Domain	303,656
Check Host	186,206
Create Host	11,006
Delete Host	5,801
Info Host	100,098
Update Host	2,796
<b>Totals</b>	<b>51,121,100</b>

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	2,658,965
Minimum Daily Transactions	186,246
Average Daily Transactions	1,762,797

Transaction Type	# of Transactions
Total Billable Transactions	87,497
Total number of Whois Queries	97,789,801
Total number of DNS Queries	32,718,124,570
Total EPP Transactions	51,121,100
<b>Total Registry Transactions</b>	<b>32,867,122,968</b>

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## Section 4: Monthly Registration Data

See attached spreadsheet.

## Section 5: Website Statistics

URL: www.neustar.us	
Page Views	30,551
Visits	23,477
Average Visit Length	31 Sec

## Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	148
Registrars In Ramp Up	5
Registrars Pre-Ramp Up	8

## Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,980
Changes to Delegated Managers	3
Updates to Locality Domains	3

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### Section 8: WHOIS Complaint Statistics

The following Whois complaint were received during November, 2015.

Date	Registrar	Domain Name	Complaint	Action
11/25/2015	GoDaddy.com, Inc.	guccionlineoutlet.us	Inaccurate contacts	Registrar Rejected
11/25/2015	GoDaddy.com, Inc.	guccionline.us	Inaccurate contacts	Registrar Rejected
11/25/2015	GoDaddy.com, Inc.	gucci-online.us	Inaccurate contacts	Registrar Rejected
11/21/2015	Public Domain Registry	devin.us	Inaccurate contacts	Registrar Pending
11/14/2015	eNom, Inc.	tamilkamaveri.us	Inaccurate contacts	Registrar Accepted
11/13/2015	Internet.bs Corp.	loadby.us	Inaccurate contacts	Registrar Pending
11/11/2015	GoDaddy.com, Inc.	bottega-veneta-outlet.us	Inaccurate contacts	Registrar Accepted
11/9/2015	DNC Holdings, Inc.	klonopin.us	Inaccurate contacts	Registrar Accepted
11/7/2015	Internet.bs Corp.	listen.us	Inaccurate contacts	Registrar Accepted
11/4/2015	Registration Technologies	blog.us	Proxy Violation	Registrar Pending
11/4/2015	eNom, Inc.	pawnusa.us	Inaccurate contacts	Registrar Accepted
11/1/2015	GoDaddy.com, Inc.	intel-writers.us	Inaccurate contacts	Registrar Accepted