

neustar[®]

Registry Operator Monthly Report

.US[™]

May 2016

Prepared: June 2016

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As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

Table of Contents:

Section 1: Summary of Major Events	3
Section 2: Performance Data	5
Section 3: Monthly Transaction Statistics	5
Section 4: Monthly Registration Data	7
Section 5: Website Statistics.....	7
Section 6: Accredited Registrar Status	7
Section 7: .US Locality Statistics	7
Section 8: WHOIS Complaint Statistics	7

Section 1: Summary of Major Events

Technical and Operational Update

The usTLD Registry experienced a technical error on May 23, 2016 which caused names originally reserved by the Registry an allowance to be registered. The error was corrected by May 25. Neustar immediately notified the four registrars involved and worked with them to have the 221 inadvertently assigned domain names deleted by May 27. As the domains were deleted within the 5-Day Add Grace Period, payment for the registrations were automatically returned to the registrars. All registrants received refunds from the registrars.

The Policy that these names are restricted under is the following:

Domain name availability is subject to the name reservation policy on numbers as listed below. The following potential domain name-types are unavailable for public registration:

- **Rule 1** - All domains of any length beginning with 18XX or 1-8XX or 8XX where X is any number from 0 to 9 inclusive.
- **Rule 2** - All domains beginning with NXX or INXX or 1-NXX followed by exactly seven numbers not including hyphens, where N is any number from 2 to 9 inclusive and X is any number from 0 to 9 inclusive.
- **Rule 3** - All domains beginning with XXXXX where X is any number from 0 to 9 inclusive.

Subsequently, Neustar has implemented specific risk assessment policies to ensure that this type of error cannot happen again.

Locality Update

Progress continues with the locality names and working with the Delegated Managers. One (1) domain was added in May 2016, and one was taken back. We now have 3,982 total locality names covered by Delegated Manager and Registrant agreements. Texas Regional Hostmaster refuses to sign the agreement on 324 names. We have 129 domains which are awaiting return of paperwork.

Policy Update:

The .US Stakeholder's Council Subcommittee on Privacy and Proxy Service had its initial meeting on May 25, 2016. The Secretariat distributed a draft proposal with questions for the Subcommittee to consider and discuss. The discussion ultimately centered upon concerns and objections voiced by the Department of Justice on behalf of the law enforcement community. The decision was made and agreed to by the Department of Justice representative on the call that she would consult with other members of the law enforcement community and she would submit a written list of their concerns to the Subcommittee by June 13. This would give the Subcommittee members time to review the list and discuss it at the June Stakeholder Council meeting.

Marketing Update:

In May, .US was front and center at the Small Business Expo in Dallas. In partnership with Name.com, we hosted a 10 x 10 .US-branded booth. We spoke to hundreds of small business owners about putting their business's web presence on a .US web address. Name.com also provided real-time domain name reservations which allowed the business owners we spoke with to search for a .US domain and reserve it for 5 days. The crowd was enthusiastic about the offer and understood the value of putting their business or marketing campaign on a .US address. Additionally, Neustar hosted a 45 minute session entitled "Get Your Business Online" to help small business owners see the benefits of being online. There were approximately 100 attendees in the audience for this session.

Other Updates

New registrations in May 2016 were 9.3% higher than May 2015. Names under management in May 2016 were 4.0% lower than May 2015. The renewal rate in March 2016 (most current data available due to 45 day grace period) was higher year over year at 66.7% vs. 61.6% in March 2015. Part of the success of new registrations during May is in part due to holiday co-marketing promotions implemented by .US Registrars. For example: GoDaddy featured the .US TLD on their homepage and via dedicated email campaigns during the Memorial Day weekend. Due to their efforts, they generated a 30% increase in new registrations over the same time period in 2015.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.997% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.997% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.999% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.716% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 mins
Update Frequency - Whois	15 min. for 95%	100.000% < 15 mins

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,713,746
Totals Nameservers Managed	149,158

Billable Transactions

Transaction Type	# of Transactions
Adds	38,025
Auto-Renews	5,758
Renews	67,569
Transfers	2,000
Deletions for Credit	1,591
Total	114,943

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	161,099
Create Contact	252,063
Delete Contact	2,274
Info Contact	1,208,385
Transfer Contact	0
Update Contact	278,557
Check Domain	52,515,665
Create Domain	59,476,355
Delete Domain	43,639
Info Domain	9,926,643
Renew Domain	89,177
Transfer Domain	69,341
Update Domain	565,238
Check Host	364,676
Create Host	11,511
Delete Host	4,979
Info Host	441,515
Update Host	4,160
Totals	125,415,277

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	10,726,606
Minimum Daily Transactions	2,577,274
Average Daily Transactions	4,045,654

Transaction Type	# of Transactions
Total Billable Transactions	114,943
Total number of Whois Queries	871,646,899
Total number of DNS Queries	28,486,637,896
Total EPP Transactions	125,415,277
Total Registry Transactions	29,483,815,015

Monthly Progress Report for May 2016



Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	27,525
Visits	20,616
Average Visit Length	30 Secs

Section 6: Accredited Registrar Status

Registrar Status	Count
Operational Registrars	154
Registrars in Ramp Up	14
Registrars in Pre-Ramp Up	0

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,982
Changes to Delegated Managers	2
Updates to Locality Domains	2

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during May 2016.

Date	Registrar	Domain Name	Complaint	Action
5/2/2016	Dynadot LLC	noble.us	Nexus Violation	Registrar Accepted
5/8/2016	GoDaddy.com, Inc.	champ.us	Nexus Violation	Registrar Accepted
5/8/2016	GoDaddy.com, Inc.	communitycolleges.us	Nexus Violation	Registrar Accepted
5/8/2016	GoDaddy.com, Inc.	communitycollege.us	Nexus Violation	Registrar Accepted
5/9/2016	GoDaddy.com, Inc.	speaker.us	Nexus Violation	Registrar Accepted
5/11/2016	US Locality	ci.sealy.tx.us	Contact Change	CSR Rejected
5/12/2016	eNom, Inc.	vape.us	Nexus Violation	Registrar Accepted
5/12/2016	Go China Domains Inc	crowdfunding.us	Nexus Violation	Registrar Accepted
5/12/2016	GoDaddy.com, Inc.	PIN.US	Nexus Violation	Registrar Accepted

Monthly Progress Report for May 2016



5/12/2016	Domain.com, LLC	purpose.us	Nexus Violation	CSR Rejected
5/12/2016	GoDaddy.com, Inc.	news.us	Nexus Violation	Registrar Accepted
5/12/2016	Namescout.com	tea.us	Nexus Violation	CSR Rejected
5/15/2016	Key-Systems GmbH	glasses.us	Nexus Violation	CSR Rejected
5/18/2016	Network Solutions Inc.	anytimehomecare.us	Invalid Contact Info	CSR Accepted
5/18/2016	united-domains AG	japan.us	Nexus Violation	Registrar Accepted
5/18/2016	NameSilo, LLC	bow.us	Nexus Violation	CSR Rejected
5/18/2016	Network Solutions Inc.	appliedingenuity.us	Invalid Contact Info	CSR Accepted
5/18/2016	Network Solutions Inc.	intech21.us	Invalid Contact Info	CSR Accepted
5/18/2016	Dynadot LLC	ruslan.us	Invalid Contact Info	Invalid
5/19/2016	PDR Ltd. d/b/a PublicDomainRegistry.com	mp3downloader.us	Invalid Contact Info	Email Sent to Registrar
5/19/2016	PDR Ltd. d/b/a PublicDomainRegistry.com	vtube.us	Invalid Contact Info	Registrar Accepted
5/19/2016	GoDaddy.com, Inc.	payme.us	Invalid Contact Info	Registrar Accepted
5/19/2016	Blue Razor Domains, Inc.	amerika.us	Invalid Contact Info	Registrar Accepted
5/19/2016	Go China Domains Inc	CROWDFUNDING.US	Nexus Violation	Registrar Accepted
5/19/2016	GoDaddy.com, Inc.	e-car.us	Invalid Contact Info	Registrar Accepted
5/19/2016	Key-Systems GmbH	e-bank.us	Invalid Contact Info	CSR Accepted
5/19/2016	Online SAS	namehost.us	Invalid Contact Info	Registrar Accepted
5/19/2016	GoDaddy.com, Inc.	payme.us	Nexus Violation	Registrar Accepted
5/19/2016	TLD Registrar Solutions Ltd.	skynews.us	Invalid Contact Info	Email Sent to Registrar
5/19/2016	eNom, Inc.	mp3online.us	Invalid Contact Info	Registrar Accepted
5/19/2016	GoDaddy.com, Inc.	applyforacreditcard.us	Invalid Contact Info	Registrar Accepted
5/19/2016	Dynadot LLC	ecasino.us	Invalid Contact Info	Registrar Accepted
5/19/2016	GoDaddy.com, Inc.	PAYMO.US	Invalid Contact Info	Registrar Accepted
5/20/2016	Domain.com, LLC	madalin-universe.us	Invalid Contact Info	Email Sent to Registrar
5/20/2016	eNom, Inc.	getitfree.us	Invalid Contact Info	Registrar Accepted
5/20/2016	eNom, Inc.	satoshidice.us	Nexus Violation	Registrar Accepted
5/22/2016	eNom, Inc.	gib.us	Invalid Contact Info	Invalid
5/28/2016	NameCheap, Inc.	sonata.us	Nexus Violation	Email Sent to Registrar
5/30/2016	eNom, Inc.	depordl.us	Invalid Contact Info	Registrar Accepted