



Registry Operator Monthly Report



May 2015

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Monthly Progress Report for May 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during May, 2015

Locality Update

Progress continues with the locality names and working with the Delegated Managers. We added no new locality agreements in May, 2015, the total remains at 3,975 domains. There are no domains unidentified, 324 domains are unsigned legacy names held by the Texas Host Master, with whom we are in discussions on resolving their delay in signing. There were 173 pending receipt of paperwork in May, 2105, 622 domains where deleted.

Conficker Update

There were [REDACTED] Conficker names deleted during May, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

.US May Policy Updates

On May 14, 2015, Neustar opened up a comment period on the usTLD Stakeholder Council's recommendation to maintain the current suspension of the kids.us namespace through the end of the current contract term including option periods. The comment period also seeks input on other ways through which .US and the Stakeholder Council can promote quality content for children and support digital literacy. The comment period will remain open through June 13, 2015. As of May 31, no comments have been received.

The usTLD Stakeholder Council held a call on May 27, 2015. The Council briefly discussed the creation of the .US Public Listserv as well as the open comment period. Discussion focused on next steps to move forward with the outputs of the usTLD Public Stakeholder Town Hall. The Council supported further interaction with registrars to determine how to prioritize different policy changes, and assess their impacts on registration volume and other policy implications. The suggestion was also raised to prepare a white paper to further develop potential changes to the .US Nexus Policy and Privacy/Proxy restriction. The Council agreed to have a discussion on the locality namespace on the next Council call.

Marketing

Registration for the .US National 12K is ongoing. The race has been promoted to all the USATF members, added to local runner's websites (Pacers, Potomac Runners, etc.) and on-site signage, as well as promoted via a USATF press release.

The USATF runner website development is in the initial stages. We estimate it will go-live in Q3

The Localize Program was finalized, 100,000 direct mails were produced in late May, and mailed on Friday 6/5.



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Other Updates

New registrations in May, 2015 were 18.0% higher than May, 2014. Names under management in May, 2015 were 5.5% lower than May, 2014. The renewal rate in March, 2015 (most current data available due to 45 day grace period) was higher at 61.1% vs. 60.2% in March, 2014.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	100.000% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	100.000% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.934% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.057% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	100.000% < 15 min

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,785,986
Totals Nameservers Managed	164,454

Billable Transactions

Transaction Type	# of Transactions
Adds	34,567
Auto-Renews	6,293
Renews	65,053
Transfers	2,934
Deletions for Credit	1,295
Total	107,552

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	163,249
Create Contact	137,030
Delete Contact	3,456
Info Contact	2,620,876
Transfer Contact	5
Update Contact	142,681
Check Domain	57,056,800
Create Domain	154,572,503
Delete Domain	93,949
Info Domain	3,770,446
Renew Domain	69,511
Transfer Domain	117,835
Update Domain	734,353
Check Host	674,851
Create Host	44,844
Delete Host	36,384
Info Host	143,379
Update Host	1,831
Totals	220,383,983

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	9,620,750
Minimum Daily Transactions	5,712,442
Average Daily Transactions	7,956,288

Transaction Type	# of Transactions
Total Billable Transactions	107,552
Total number of Whois Queries	71,321,011
Total number of DNS Queries	28,020,017,838
Total EPP Transactions	220,383,983
Total Registry Transactions	28,311,830,384

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Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	30,376
Visits	22,738
Average Visit Length	34 Sec.

Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	147
Registrars In Ramp Up	3
Registrars Pre-Ramp Up	6

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,975
Changes to Delegated Managers	0
Updates to Locality Domains	57

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during May, 2015.

Date	Registrar	Domain Name	Complaint	Action
5/29/2015	eNom, Inc.	slushy.us	Contact Accuracy	Pending Registrar
5/26/2015	eNom, Inc.	summer15fun.us	Contact Accuracy	Pending Registrar
5/26/2015	China-channel.com	accounts-yahoo.us	Trademark Infringed	Pending Registrar
5/22/2015	eNom, Inc.	mebio.us	Contact Accuracy	Registrar Rejected
5/16/2015	eNom, Inc.	camlocalwith.us	Contact Accuracy	Registrar Accepted
5/10/2015	GoDaddy.com, Inc.	deckheadboats.us	Contact Accuracy	Registrar Accepted

