

neustar[®]

Registry Operator Monthly Report

.US[™]

June 2017

Prepared: July 2017

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As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during June 2017.

Locality Update

While Neustar has previously reported on names covered by DM and Registrant agreements, through our upgraded reporting we are able to begin to report on the total Locality space which, per our contract, is monitored by Neustar to ensure adherence to policies and procedures for the usTLD. We now have 12,120 total locality names of which Neustar manages 9,758 as the Delegated Manager. There are an additional 2,362 covered by Delegated Manager and Registrant agreements. Texas Regional Hostmaster refuses to sign the agreement on 324 names.

Policy Update:

The .US Stakeholder Council met on June 1. The Neustar registry team presented a brief marketing outlook for 2017. Afterward, the Council members discussed preparations for the Annual .US Town Hall. The 2017 meeting will be held on October 5. It was recommended that Neustar prepare materials announcing the Town Hall to distribute at IGF-USA on July 24. Materials should also be prepared and provided to Council members for redistribution. At the request of the Council, the Council Secretariat provided information regarding Council membership terms. The charter states that Neustar should endeavor to create 2 and 3 year staggered membership terms. The Council discussed the status of the current membership and asked Neustar to survey the current members off line to assess current term lengths and whether and for how long the members want to extend their current memberships. Finally, the Council held a brainstorming session regarding the promotion of .US awareness.

Marketing Update:

Marketing efforts for June involved the development of an online toolkit with assets for small business owners to launch and manage their website. The toolkit is a dedicated page on the about.us website and includes a roadmap, content articles, and checklists for users to download that reference everything from buying a domain name, to meta tag descriptions, and a social media survival guide. The toolkit will be promoted throughout the month of July, supported by paid media advertising on Facebook and Twitter platforms, and can be viewed online at www.about.us/toolkit

Other Updates

New registrations in June 2017 were 71.5% higher than June 2016. Names under management in June 2017 were 55.2% higher than June 2016. The renewal rate in April 2017 (most current data available due to 45 day grace period) was higher year over year at 81.8% vs. 75.9% in April 2016.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 hours
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.999% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.999% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.999% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.983% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	99.996% < 15 mins
Update Frequency - Whois	15 min. for 95%	99.999% < 15 mins

Section 3: Monthly Transaction Statistics

Total Domains Under Management	2,482,498
Totals Nameservers Managed	591,839

Billable Transactions

Transaction Type	# of Transactions
Adds	64,572
Auto-Renews	10,304
Renews	65,594
Transfers	1,691
Deletions for Credit	1,567
Total	143,728

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	75,199
Create Contact	304,539
Delete Contact	4,248
Info Contact	7,652,146
Transfer Contact	0
Update Contact	194,364
Check Domain	75,632,223
Create Domain	39,414,374
Delete Domain	45,126
Info Domain	8,614,769
Renew Domain	71,676
Transfer Domain	0
Update Domain	657,489
Check Host	324,679
Create Host	17,098
Delete Host	5,876
Info Host	4,641,320
Update Host	116,704
Totals	137,771,830

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	7,653,938
Minimum Daily Transactions	3,169,678
Average Daily Transactions	4,592,394

Transaction Type	# of Transactions
Total Billable Transactions	143,728
Total number of Whois Queries	333,853,957
Total number of DNS Queries	40,832,017,295
Total EPP Transactions	137,771,830
Total Registry Transactions	41,303,786,810

Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	9,906
Visits	5,057
Average Visit Length	70 Secs

Section 6: Accredited Registrar Status

Registrar Status	Count
Operational Registrars	153
Registrars in Ramp Up	17
Registrars in Pre-Ramp Up	0

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	373
Changes to Delegated Managers	0
Updates to Locality Domains	0

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Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during June 2017.

Date	Registrar	Domain Name	Complaint	Action
6/2/2017	NameCheap, Inc.	aplshippingline.us	Invalid Contact Information	CSR Accepted
6/2/2017	NameCheap, Inc.	eleganceboutiquepoms.us	Invalid Contact Information	CSR Accepted
6/3/2017	Tucows Domains Inc.	redec.us	Contact Information Update	Registrar Accepted
6/7/2017	GoDaddy.com, Inc.	Southerndirectory.us	Invalid Contact Information	CSR Rejected
6/10/2017	Name.com	lauxanh.us	Nexus Violation	Registrar Rejected
6/10/2017	NameCheap, Inc.	gamesroomcenter.us	Invalid Contact Information	Email Sent to Registrar
6/13/2017	NameCheap, Inc.	winstonconstruction.us	Invalid Contact Information	Email Sent to Registrar
6/13/2017	Todaynic.com, Inc.	rcmarket.us	Suspected Illegal Activity	Email Sent to Registrar
6/14/2017	NameCheap, Inc.	continentaldelivery.us	Invalid Contact Information	Email Sent to Registrar
6/14/2017	REGISTRY REGISTRAR	about.us	Invalid Complaint	Invalid
6/16/2017	NameCheap, Inc.	pugspuppieshomes.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	cuteyorkieshome.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	teacupfamilyfarm.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	validcertificatemanufacturer.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	animaltravelagencyint.us	Invalid Contact Information	CSR Accepted
6/16/2017	NameCheap, Inc.	kushprime.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	transgloballogistics.us	Invalid Contact Information	Email Sent to Registrar
6/16/2017	NameCheap, Inc.	webco.us	Invalid Contact Information	Registrar Accepted
6/19/2017	GoDaddy.com, Inc.	opariscleaningservices.us	Contact Information Update	Registrar Rejected
6/19/2017	GoDaddy.com, Inc.	southerndirectory.us	Invalid Contact Information	Registrar Accepted
6/20/2017	BigRock Solutions Ltd.	walmartstore.us	Invalid Contact Information	Email Sent to Registrar

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6/23/2017	NameCheap, Inc.	globalshipping.us	Invalid Contact Information	Email Sent to Registrar
6/25/2017	GoDaddy.com, Inc.	needajobtoday.us	Invalid Contact Information	Registrar Accepted
6/26/2017	US Locality	islamorada.fl.us	Contact Information Update	Registrar Accepted
6/26/2017	US Locality	islamorada.fl.us	Contact Information Update	Registrar Rejected
6/27/2017	NameCheap, Inc.	stonerscorner.us	Invalid Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicskayanoshoes.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgt2000.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelcumulus17.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsfuzexmen.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	globalshippingsservices.us	Invalid Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelzaraca.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	universalshippers.us	Invalid Contact Information	Invalid
6/27/2017	NameCheap, Inc.	asicsgelventure4.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsfuzexmen.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelresolution.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelpulse7.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelnoosatri.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	huskypupshomes.us	Invalid Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgelnimbus15.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	asicsgellyte4.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	cheapasicsrunningstores.us	Inaccurate Contact Information	Email Sent to Registrar
6/27/2017	NameCheap, Inc.	universalshippers.us	Invalid Contact Information	Invalid
6/28/2017	NameCheap, Inc.	asicsfuzexwomens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsfuzext639n.us	Inaccurate Contact Information	Email Sent to Registrar

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6/28/2017	NameCheap, Inc.	asicsfuzexmens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnoosamens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgt10004mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsfuzexgel.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsdynaflytewomens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsdynaflytemens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnoosa8.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	buyasicsgelkinsei6.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnoosa12.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnimbuswomens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	onitsukatigermexico66womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnimbussale.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnimbus17womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicskayano20shop.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte4womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelventure4womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3white.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3sale.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	eNom, LLC	henxen.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3red.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicskayano20shoes.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelventure4mens.us	Inaccurate Contact Information	Email Sent to Registrar

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6/28/2017	NameCheap, Inc.	asicsgelkinsei>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte3>black.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgellyte33>womens.us	Inaccurate Contact Information	Registrar Rejected
6/28/2017	NameCheap, Inc.	asics>gt1000>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asics>gt1000>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelkinsei>6>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelkayanow>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelkayanom>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelkayano>20>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	buyasicsgel>venture4.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelkayano>20>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelexal>trunning.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	GoDaddy.com, Inc.	asicsshoes>outlet.us	Inaccurate Contact Information	Registrar Accepted
6/28/2017	NameCheap, Inc.	asicsgelexalt>4.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelexalt>3>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnoosaw>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asics>gt1000>4>womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelnoosatri>1>1>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asics>mens>gel>venture4.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	asicsgelexalt>3>mens.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	onitsukatiger>edr78>leather.us	Inaccurate Contact Information	Email Sent to Registrar
6/28/2017	NameCheap, Inc.	onitsukatiger>mexico>66>mens.us	Inaccurate Contact Information	Email Sent to Registrar

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6/28/2017	NameCheap, Inc.	asicskinsei6womens.us	Inaccurate Contact Information	Email Sent to Registrar
6/30/2017	NameCheap, Inc.	kitspromo.us	Invalid Contact Information	Email Sent to Registrar
6/30/2017	NameCheap, Inc.	kitsoffer.us	Invalid Contact Information	Email Sent to Registrar
6/30/2017	NameCheap, Inc.	kitsale.us	Invalid Contact Information	Email Sent to Registrar