



Registry Operator Monthly Report



June 2015

Prepared: July, 2015

**Neustar, Inc.
21575 Ridgetop Circle
Sterling, VA 20166**

Monthly Progress Report for June 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

Table of Contents:

Section 1: Summary of Major Events	3
Section 2: Performance Data	5
Section 3: Monthly Transaction Statistics	5
Section 4: Monthly Registration Data	7
Section 5: Website Statistics	7
Section 6: Accredited Registrar Status	7
Section 7: .US Locality Statistics	7
Section 8: WHOIS Complaint Statistics	7

Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during June, 2015

Locality Update

Progress continues with the locality names and working with the Delegated Managers. We added one new locality agreement in June, 2015, the total remains at 3,976 domains. There are no domains unidentified. There were 162 pending receipt of paperwork in June, 2015, 631 domains were deleted.

Conficker Update

There were [REDACTED] Conficker names deleted during June, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

Policy Update:

Neustar met with the Department of Commerce during ICANN 53 to discuss initiatives that were in the pipeline for the usTLD Stakeholder Council. Neustar also participated in ccNSO Council discussions during ICANN 53 representing .US.

The usTLD Stakeholder Council met on June 29.

The Council discussed next steps for the kids.us suspension comment period. The Council agreed that the best approach for managing public comments would be to publish a summary of all comments received including how the council would take the comments into account.

The Council discussed the comment received from James Gannon of Cyber invasion. The Council supported the suggestion to consider initiatives around cyber security and online awareness for kids in subsequent discussions. The Council disagreed with the recommendation that the suspension be reconsidered on an annual basis, but supported a suggestion by the secretariat to be notified on an annual basis of the submission of the Kids.us report to Congress and consider concurrent with this notification whether a review would be recommended due to changed circumstances.

Bryan Britt provided a presentation of the .US locality namespace including its history, the structure of the DNS for the locality space, and current challenges facing delegated managers.

The Council agreed that the next call would be a policy-focused meeting, centered on the ongoing Nexus and Privacy/Proxy discussions, as well as Delegated Manager issues raised in the presentation by Bryan Britt.

Monthly Progress Report for June 2015



Marketing Update:

USATF Plans

Registration for the .US National 12K race is ongoing. Participants are able to register by going to the www.national12k.us website. . The race has been promoted to all USATF members, added to local runner's websites (Pacers, Potomac Runners, etc.) and on-site signage, as well as promoted via a USATF press release. The creative for the USATF runner's website has started. We estimate the site to go live with the .US National 12k

About.US

The www.about.us website traffic has increased from June 2014 to June 2015. The following positive statistics have been achieved, the number of sessions increased 42.6%. The number of users increased 23.9%, along with a page views increase of 39.5%. The bounce rate for the site has dropped by 27.7%.

Other Updates

New registrations in June, 2015 were 23.9% lower than June, 2014. Names under management in June, 2015 were 5.9% lower than June, 2014. The renewal rate in April, 2015 (most current data available due to 45 day grace period) was higher at 73.5% vs. 72.1% in April, 2014.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	100.000% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.999% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.940% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.249% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	100.000% < 15 min

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,773,474
Totals Nameservers Managed	164,083

Billable Transactions

Transaction Type	# of Transactions
Adds	33,157
Auto-Renews	10,479
Renews	64,789
Transfers	2,703
Deletions for Credit	1,456
Total	109,672

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	136,592
Create Contact	137,327
Delete Contact	2,087
Info Contact	1,525,395
Transfer Contact	0
Update Contact	99,834
Check Domain	110,571,795
Create Domain	152,404,348
Delete Domain	70,410
Info Domain	3,871,635
Renew Domain	67,287
Transfer Domain	191,126
Update Domain	536,353
Check Host	475,121
Create Host	12,375
Delete Host	5,717
Info Host	1,021,760
Update Host	2,225
Totals	271,131,387

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	14,930,207
Minimum Daily Transactions	3,027,005
Average Daily Transactions	9,037,713

Transaction Type	# of Transactions
Total Billable Transactions	109,672
Total number of Whois Queries	86,644,853
Total number of DNS Queries	28,340,829,319
Total EPP Transactions	271,131,387
Total Registry Transactions	28,311,830,384

Monthly Progress Report for June 2015



Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	30,376
Visits	22,738
Average Visit Length	34 Sec.

Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	147
Registrars In Ramp Up	4
Registrars Pre-Ramp Up	2

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,976
Changes to Delegated Managers	1
Updates to Locality Domains	45

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during June, 2015.

Date	Registrar	Domain Name	Complaint	Action
6/26/2015	GoDaddy.com, Inc.	demonsinside.us	Inaccurate Contact	Registrar Rejected
6/16/2015	eNom, Inc.	slushy.us	Address Error	Invalid
6/16/2015	US Locality	k12.hi.us	Contact update	CSR Pending
6/15/2015	Network Solutions	wida-ams.us	Email Error	Registrar Pending
6/8/2015	Registration Technologies,	blog.us	Proxy violation	Registrar Pending
6/4/2015	eNom, Inc.	mebio.us	Inaccurate Contact	Invalid

