



## **Registry Operator Monthly Report**



**June 2016**

**Prepared: July 2016**

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As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

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### Section 1: Summary of Major Events

#### Technical and Operational Update

There were no operational changes or issues during June 2016.

#### Locality Update

Progress continues with the locality names and working with the Delegated Managers. No domains were added or taken back during June. We continue to have 3,982 total locality names covered by Delegated Manager and Registrant agreements. Texas Regional Hostmaster refuses to sign the agreement on 324 names. We have 129 domains which are awaiting return of paperwork.

#### Policy Update:

The .US Stakeholder Council met on June 22, 2016. Neustar discussed its recent announcement to split into two independent and publicly traded companies. This process is expected to take approximately 12 months. The goal of the separation is to create two companies with sharper strategic and managerial focus. One company will consist of the majority of our Information Services, and will provide Marketing, Security and related Data Services. This Information Services company will be led by Neustar's current President and CEO Lisa Hook. The other company will focus on Order Management & Numbering Services. All of Neustar's registry business, including present employees who work on the .US TLD, will be managed by the Information Services entity. The Council members also discussed scheduling the annual .US Town Hall meeting for October and agreed to decide on a specific date via an online poll. The results will be announced at the next meeting. The Council members also discussed the status of a proposal for the allowance of privacy and proxy services within the .US TLD. It was noted that the Subcommittee continued to wait to receive a document from the Department of Justice (DOJ) which would compile the list of concerns and objections to privacy and proxy from the DOJ and Federal Bureau of Investigations. The Council members decided to give the DOJ more time in which to supply the document and agreed to convene a meeting of the Subcommittee on July 13. Neustar introduced a new issue for the Council's consideration: the company plans to provide a proposal to the Council for its consideration regarding the release of premium names including one and two character domains.

#### Marketing Update:

In June, .US continued its presence at the Small Biz Expo, but this time in Minneapolis. In partnership with name.com, we hosted a 10 x 10 .US branded booth. We spoke to small business owners about putting their business' web presences on a .US web address. The booth visitors were a mix of companies that already have a website and those who are just thinking about getting online. Name.com also provided real-time domain name reservations for these business owners, allowing them to search for a .US domain and reserve it for 5 days. Kellie Peterson also closed out the day with a 45 minute session entitled "Get Your Business Online" to help small business owners see the benefits of being online, beyond a Facebook page.

## Other Updates

New registrations in June 2016 were 14.8% higher than June 2015. Names under management in June 2016 were 3.2% lower than June 2015. The renewal rate in April 2016 (most current data available due to 45 day grace period) was higher year over year at 75.9% vs. 72.5% in April 2015.

## Section 2: Performance Data

### Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.997% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.997% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.998% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.840% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 mins
Update Frequency - Whois	15 min. for 95%	100.000% < 15 mins

## Section 3: Monthly Transaction Statistics

<b>Total Domains Under Management</b>	<b>1,716,011</b>
<b>Totals Nameservers Managed</b>	<b>148,478</b>

**Billable Transactions**

Transaction Type	# of Transactions
Adds	38,060
Auto-Renews	9,703
Renews	65,110
Transfers	2,095
Deletions for Credit	1,631
<b>Total</b>	<b>116,599</b>

**Total Extensible Provisioning Protocol (EPP) Transactions during the Month  
(Includes failed transactions)**

Command	# of Transactions
Check Contact	201,849
Create Contact	368,727
Delete Contact	2,928
Info Contact	1,764,789
Transfer Contact	65,360
Update Contact	308,132
Check Domain	50,994,856
Create Domain	44,395,542
Delete Domain	49,925
Info Domain	8,957,759
Renew Domain	86,454
Transfer Domain	47,377
Update Domain	632,724
Check Host	392,151
Create Host	15,334
Delete Host	5,440
Info Host	519,381
Update Host	1,660
<b>Totals</b>	<b>108,809,788</b>

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	11,723,941
Minimum Daily Transactions	2,268,889
Average Daily Transactions	3,626,993

Transaction Type	# of Transactions
Total Billable Transactions	116,599
Total number of Whois Queries	1,877,761,261
Total number of DNS Queries	28,939,986,762
Total EPP Transactions	108,809,788
<b>Total Registry Transactions</b>	<b>30,926,674,410</b>

## Section 4: Monthly Registration Data

See attached spreadsheet.

## Section 5: Website Statistics

URL: www.neustar.us	
Page Views	15,636
Visits	10,397
Average Visit Length	41 Secs

## Section 6: Accredited Registrar Status

Registrar Status	Count
Operational Registrars	153
Registrars in Ramp Up	14
Registrars in Pre-Ramp Up	0

## Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,982
Changes to Delegated Managers	0
Updates to Locality Domains	0

## Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during June 2016.

Date	Registrar	Domain Name	Complaint	Action
6/2/2016	GoDaddy.com, Inc.	news.us	Nexus Violation	Registrar Accepted

## Monthly Progress Report for June 2016



6/2/2016	TLD Registrar Solutions Ltd.	Blockchain.us	Nexus Violation	Email Sent to Registrar
6/3/2016	eNom, Inc.	city-realty.us	Invalid Contact Info	Registrar Accepted
6/3/2016	GoDaddy.com, Inc.	globalwin.us	Invalid Contact Info	Registrar Accepted
6/3/2016	eNom, Inc.	royal-furniture.us	Invalid Contact Info	Registrar Accepted
6/9/2016	eNom, Inc.	ustarb.us	Invalid Contact Info	Registrar Accepted
6/9/2016	eNom, Inc.	ustarb.us	Invalid Contact Info	Registrar Accepted
6/10/2016	GoDaddy.com, Inc.	Kamm.us	Invalid Contact Info	Registrar Accepted
6/17/2016	Mesh Digital Limited	quantumpe.us	Invalid Contact Info	Email Sent to Registrar
6/19/2016	eNom, Inc.	nina.us	Nexus Violation	Email Sent to Registrar
6/20/2016	OnlineNIC, Inc. d/b/a China-channel.com	ellipsetrading.us	Invalid Contact Info	Email Sent to Registrar
6/20/2016	Mesh Digital Limited	arbitragepe.us	Invalid Contact Info	Email Sent to Registrar
6/20/2016	Mesh Digital Limited	macroag.us	Invalid Contact Info	Email Sent to Registrar
6/22/2016	eNom, Inc.	bostonag.us	Invalid Contact Info	Email Sent to Registrar
6/22/2016	Domain The Net Technologies, Ltd.	nice.us	Nexus Violation	Email Sent to Registrar
6/22/2016	eNom, Inc.	economic.us	Nexus Violation	Registrar Accepted
6/22/2016	eNom, Inc.	users.us	Nexus Violation	Email Sent to Registrar
6/22/2016	Uniregistrar Corp	check.us	Nexus Violation	Email Sent to Registrar
6/23/2016	GoDaddy.com, Inc.	barclays-group.us	Invalid Contact Info	Registrar Accepted
6/24/2016	eNom, Inc.	covercp.us	Invalid Contact Info	Registrar Accepted
6/27/2016	US Locality	delnorte.k12.ca.us	Update Contact Info	Registrar Accepted
6/28/2016	eNom, Inc.	mile204.us	Update Contact Info	Registrar Rejected
6/30/2016	eNom, Inc.	mile204.us	Update Contact Info	Registrar Rejected