



Registry Operator Monthly Report



July 2015

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Monthly Progress Report for July 2015



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during July, 2015

Locality Update

Progress continues with the locality names and working with the Delegated Managers. We didn't add any new locality agreement in July, 2015. We now have 3976 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. The Texas Regional Hostmaster has 324 domains and has not agreed to sign an agreement. We are now down to only 120 other domains which are currently under investigation. 673 domains were deleted in July, 2015

Conficker Update

There were [REDACTED] Conficker names deleted during July, 2015. [REDACTED] names were added, which brings the total Conficker domains under management to [REDACTED].

Policy Update:

The usTLD Stakeholder Council met on July 2, 2015. The official minutes of the meeting are published on Neustar.us website. The 2nd Qtr. Stakeholder Council Report was submitted to the Department of Commerce.

Marketing Update:

American Chamber of Commerce Executive Conference

Neustar will appear at the American Chamber of Commerce Executive Conference scheduled for August 11-14, 2015. The 2015 ACCE Convention in Montréal will be the largest gathering of chamber professionals in North America. In July, Neustar submitted creative which features .us and a presentation by Neustar's Registry Services Director on how to find the right domain name and build a website.

Other Updates

New registrations in July, 2015 were 9.1% lower than July, 2014. Names under management in July, 2015 were 6.1% lower than July, 2014. The renewal rate in May, 2015 (most current data available due to 45 day grace period) was unchanged year over year at 64.0% vs. 64.0% in May, 2014.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.999% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.997% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.961% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.617% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 min
Update Frequency - Whois	15 min. for 95%	100.000% < 15 min

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,767,187
Totals Nameservers Managed	163,867

Billable Transactions

Transaction Type	# of Transactions
Adds	37,054
Auto-Renews	6,332
Renews	63,057
Transfers	2,191
Deletions for Credit	1,189
Total	107,445

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	124,476
Create Contact	135,511
Delete Contact	2,456
Info Contact	2,038,366
Transfer Contact	0
Update Contact	99,490
Check Domain	61,564,724
Create Domain	85,714,259
Delete Domain	56,323
Info Domain	3,620,897
Renew Domain	56,674
Transfer Domain	31,203
Update Domain	580,705
Check Host	537,903
Create Host	10,771
Delete Host	4,791
Info Host	500,821
Update Host	8,925
Totals	155,088,295

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	10,863,541
Minimum Daily Transactions	775,338
Average Daily Transactions	5,347,872

Transaction Type	# of Transactions
Total Billable Transactions	107,445
Total number of Whois Queries	75,681,057
Total number of DNS Queries	26,606,116,726
Total EPP Transactions	155,088,295
Total Registry Transactions	26,836,993,523

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Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	30,733
Visits	23,622
Average Visit Length	31 Sec.

Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	147
Registrars In Ramp Up	3
Registrars Pre-Ramp Up	7

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,976
Changes to Delegated Managers	0
Updates to Locality Domains	59

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Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during July, 2015.

Date	Registrar	Domain Name	Complaint	Action
eNom, Inc.	7/29/2015	onlyway.us	Inaccurate Contacts	Registrar Accepted
GoDaddy.com, Inc.	7/29/2015	fashionshades.us	Trademark Infringed	Locked by Court
Tucows Domains Inc.	7/27/2015	bitcoin.us	Inaccurate Contacts	Registrar Corrected
GoDaddy.com, Inc.	7/27/2015	answer.us	Nexus Concern	Registrar Rejected
eNom, Inc.	7/18/2015	onemanga.us	Inaccurate Contacts	Registrar Accepted
eNom, Inc.	7/7/2015	qpl.us	Inaccurate Contacts	Registrar Accepted
TLD Registrar Solutions Ltd.	7/1/2015	ehyii.us	Incorrect Phone Num	Pending Registrar
TLD Registrar Solutions Ltd.	7/1/2015	aakdi.us	Incorrect Phone Num	Pending Registrar