

neustar[®]

Registry Operator Monthly Report

.US[™]

July 2016

Prepared: August 2016

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As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during July 2016.

Locality Update

Progress continues with the locality names and working with the Delegated Managers. One (1) locality domain was added during July. We now have 3,983 total locality names covered by Delegated Manager and Registrant agreements. Texas Regional Hostmaster refuses to sign the agreement on 324 names. We have 129 domains which are awaiting return of paperwork.

Policy Update:

The .US Stakeholder Council did not meet in July 2016. The Council will continue its consideration the release of premium domain names and the allowance of privacy and proxy services within the .US TLD domain at the next meeting in August.

Marketing Update:

In July, .US continued co-marketing programs with participating distribution partners to bring awareness and growth to the .US domain via the sales network. These programs helped create the increase in new registrations over the past few months in 2016 and are expected to continue to generate higher new registration volume through the rest of the year. Additionally, internal review and development continues on the About.US website to revamp and relaunch the .US product site with a more streamlined concentration for both policy and marketing of the .US TLD. Expected re-launch is early September 2016.

Other Updates

New registrations in July 2016 were 24.4% higher than July 2015. Names under management in July 2016 were 2.4% lower than July 2015. The renewal rate in May 2016 (most current data available due to 45 day grace period) was higher year over year at 69.2% vs. 64.4% in May 2015.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min

Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.996% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.997% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.998% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.847% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 mins
Update Frequency - Whois	15 min. for 95%	100.000% < 15 mins

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,724,058
Totals Nameservers Managed	148,018

Billable Transactions

Transaction Type	# of Transactions
Adds	45,634
Auto-Renews	5,956
Renews	67,648
Transfers	1,974
Deletions for Credit	1,368
Total	122,580

**Total Extensible Provisioning Protocol (EPP) Transactions during the Month
(Includes failed transactions)**

Command	# of Transactions
Check Contact	165,029
Create Contact	272,064
Delete Contact	3,461
Info Contact	1,349,264
Transfer Contact	306

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Update Contact	275,871
Check Domain	57,348,922
Create Domain	36,716,287
Delete Domain	48,750
Info Domain	7,273,734
Renew Domain	81,589
Transfer Domain	22,499
Update Domain	573,517
Check Host	250,893
Create Host	20,342
Delete Host	7,972
Info Host	469,234
Update Host	1,009
Totals	104,880,743

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	8,434,341
Minimum Daily Transactions	2,478,364
Average Daily Transactions	3,383,250

Transaction Type	# of Transactions
Total Billable Transactions	122,580
Total number of Whois Queries	1,658,004,070
Total number of DNS Queries	28,595,276,074
Total EPP Transactions	104,880,743
Total Registry Transactions	30,358,283,467

Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	16,384
Visits	5,738
Average Visit Length	90 Secs

Section 6: Accredited Registrar Status

Registrar Status	Count
Operational Registrars	153
Registrars in Ramp Up	13
Registrars in Pre-Ramp Up	0

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,983
Changes to Delegated Managers	1
Updates to Locality Domains	1

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during July 2016.

Date	Registrar	Domain Name	Complaint	Action
7/8/2016	US Locality	franklin.mi.us	Update Contact Info	Registrar Rejected
7/10/2016	Go China Domains Inc	crowdfunding.us	Nexus Violation	Registrar Rejected
7/10/2016	GoDaddy.com, Inc.	news.us	Nexus Violation	Registrar Rejected
7/10/2016	NameCheap, Inc.	redheads.us	Nexus Violation	CSR Rejected
7/11/2016	eNom, Inc.	bostonag.us	Invalid Contact Info	CSR Accepted
7/11/2016	Mesh Digital Limited	arbitragepe.us	Invalid Contact Info	CSR Rejected
7/11/2016	eNom, Inc.	iftcom.us	Invalid Contact Info	Registrar Accepted
7/11/2016	eNom, Inc.	depfc.us	Invalid Contact Info	Invalid
7/11/2016	eNom, Inc.	paragonpe.us	Invalid Contact Info	CSR Accepted
7/11/2016	NameCheap, Inc.	virtualporn.us	Nexus Violation	CSR Rejected
7/11/2016	eNom, Inc.	depft.us	Invalid Contact Info	CSR Accepted
7/11/2016	eNom, Inc.	summit-pe.us	Invalid Contact Info	CSR Accepted
7/11/2016	eNom, Inc.	intsco.us	Invalid Contact Info	Registrar Accepted

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7/11/2016	eNom, Inc.	fincoa.us	Invalid Contact Info	CSR Accepted
7/11/2016	eNom, Inc.	dumontpe.us	Invalid Contact Info	CSR Accepted
7/11/2016	eNom, Inc.	sethcohen.us	Invalid Contact Info	CSR Accepted
7/12/2016	Mesh Digital Limited	fesr.us	Invalid Contact Info	CSR Accepted
7/12/2016	eNom, Inc.	depfi.us	Invalid Contact Info	CSR Accepted
7/14/2016	NameCheap, Inc.	ofina.us	Invalid Contact Info	Email Sent to Registrar
7/14/2016	PDR Ltd. d/b/a PublicDomainRegistry.com	gucci-bags.us	Invalid Contact Info	Email Sent to Registrar
7/14/2016	eNom, Inc.	madisonpe.us	Invalid Contact Info	Registrar Accepted
7/17/2016	eNom, Inc.	onenyfinserv.us	Invalid Contact Info	Registrar Rejected
7/17/2016	eNom, Inc.	bhreg.us	Invalid Contact Info	Registrar Rejected
7/17/2016	eNom, Inc.	alliancefrboard.us	Invalid Contact Info	Registrar Rejected
7/17/2016	OnlineNIC, Inc. d/b/a China-channel.com	ellipsetrading.us	Invalid Contact Info	Email Sent to Registrar
7/19/2016	GoDaddy.com, Inc.	birkenstockoutletstore.us	Invalid Contact Info	Registrar Accepted
7/19/2016	NameCheap, Inc.	scohen.us	Invalid Contact Info	Email Sent to Registrar
7/19/2016	GoDaddy.com, Inc.	birkenstocksales.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockstonre.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockdiscounts.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	nipbirkenstockshop.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockstoresy.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockvip.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockvip.us	Invalid Contact Info	Registrar Accepted
7/19/2016	GoDaddy.com, Inc.	birkenstockwill.us	Invalid Contact Info	Registrar Accepted
7/19/2016	NameCheap, Inc.	alliance-pe.us	Invalid Contact Info	Email Sent to Registrar

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7/19/2016	GoDaddy.com, Inc.	officialbirkenstockshop.us	Invalid Contact Info	Registrar Accepted
7/22/2016	NameCheap, Inc.	bingos.us	Nexus Violation	Email Sent to Registrar
7/22/2016	NameCheap, Inc.	commregboard.us	Invalid Contact Info	Email Sent to Registrar
7/22/2016	Mesh Digital Limited	murraycohen.us	Invalid Contact Info	Registrar Accepted
7/23/2016	eNom, Inc.	onenyfinserv.us	Invalid Contact Info	Registrar Accepted
7/25/2016	eNom, Inc.	quicken-help.us	Invalid Contact Info	Email Sent to Registrar
7/26/2016	Namescout.com	rebel.us	Nexus Violation	Email Sent to Registrar
7/27/2016	Key-Systems GmbH	momentum.us	Nexus Violation	Invalid
7/27/2016	Tucows Domains Inc.	auction.us	Nexus Violation	CSR Rejected
7/27/2016	Key-Systems GmbH	momentum.us	Nexus Violation	Registrar Rejected