



# Registry Operator Monthly Report



**January 2016**

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# Monthly Progress Report for January 2016

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As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

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## Section 1: Summary of Major Events

### Technical and Operational Update

There were no operational changes or issues during January 2016.

### Locality Update

Progress continues with the locality names and working with the Delegated Managers. We didn't add any locality agreements in January 2016. We now have 3,980 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. We now have 129 domains which are awaiting return of paperwork.

### Conficker Update

There were no Conficker names deleted or added during January 2016. The total Conficker domains under management is [REDACTED].

### Policy Update:

The .usTLD Stakeholder Council held its monthly meeting on January 27, 2016 and discussed the .US marketing plans for the coming year and the use of privacy and proxy services for the .US domain. The Council members agreed that the Secretariat should poll each Council member individually and summarize their opinions to serve as a basis for discussion for the next meeting.

### Marketing Update:

We kicked off, in mid-January, the new strategy to promote use cases utilizing the .US domain names, such as dove.us and workgeni.us on social media. There has been a 5% month over month increase in social media followers. We will be expanding this theme to the about.us website, promoting case studies and success stories of related .US Websites.

Efforts have begun to partner with specific civic hackathons to feature the .US TLD as the preferred domain extension of new websites and applications created at these events.

### Other Updates

New registrations in January 2016 were 1.3% higher than January 2015. Names under management in January 2016 were 5.4% lower than January 2015. The renewal rate in November 2015 (most current data available due to 45 day grace period) was higher year over year at 65.5% vs. 60.4% in November 2014.

## Section 2: Performance Data

### Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	99.931%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.982% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.985% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.219% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.893% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 mins
Update Frequency - Whois	15 min. for 95%	100.000% < 15 mins

## Section 3: Monthly Transaction Statistics

<b>Total Domains Under Management</b>	<b>1,711,850</b>
<b>Totals Nameservers Managed</b>	<b>153,165</b>

### Billable Transactions

Transaction Type	# of Transactions
Adds	27,941
Auto-Renews	5,843
Renews	62,752
Transfers	2,117
Deletions for Credit	1,082
<b>Total</b>	<b>97,571</b>

## Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	173,609
Create Contact	180,613
Delete Contact	3,925
Info Contact	2,306,329
Transfer Contact	1
Update Contact	194,204
Check Domain	48,623,932
Create Domain	29,541,273
Delete Domain	41,366
Info Domain	4,051,686
Renew Domain	63,851
Transfer Domain	48,448
Update Domain	589,874
Check Host	288,767
Create Host	13,136
Delete Host	13,532
Info Host	414,015
Update Host	5,028
<b>Totals</b>	<b>86,553,589</b>

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	3,726,358
Minimum Daily Transactions	2,346,637
Average Daily Transactions	2,792,051

Transaction Type	# of Transactions
Total Billable Transactions	97,571
Total number of Whois Queries	178,306,946
Total number of DNS Queries	47,624,562,901
Total EPP Transactions	86,553,589
<b>Total Registry Transactions</b>	<b>47,889,521,007</b>

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### Section 4: Monthly Registration Data

See attached spreadsheet.

### Section 5: Website Statistics

URL: www.neustar.us	
Page Views	25,934
Visits	32,386
Average Visit Length	31 Secs

### Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	150
Registrars In Ramp Up	4
Registrars Pre-Ramp Up	8

### Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,980
Changes to Delegated Managers	0
Updates to Locality Domains	0

### Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during December 2015.

Date	Registrar	Domain Name	Complaint	Action
1/27/2016	US Locality	co.santa-barbara.ca.us	Inaccurate Contacts	Registrar Corrected
1/24/2016	GoDaddy.com, Inc.	mineraze.us	Inaccurate Contacts	Registrar Accepted
1/19/2016	Everyone's Internet Ltd.	drewcallahan.us	Inaccurate Contacts	Registrar Pending
1/15/2016	NameSilo, LLC	octanecoffee.us	Nexus	Registrar Pending
1/15/2016	NameSilo, LLC	nywinterstorm.us	Nexus	Registrar Pending
1/15/2016	FBS Inc.	igad.us	Nexus	Registrar Pending
1/15/2016	Name.com	bunda.us	Nexus	Registrar Accepted

