



Registry Operator Monthly Report



February 2016

Prepared: March 2016

**Neustar, Inc.
21575 Ridgetop Circle
Sterling, VA 20166**

Monthly Progress Report for February 2016



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

Table of Contents:

Section 1: Summary of Major Events	3
Section 2: Performance Data	4
Section 3: Monthly Transaction Statistics	4
Section 4: Monthly Registration Data.....	6
Section 5: Website Statistics.....	6
Section 6: Accredited Registrar Status	6
Section 7: .US Locality Statistics	6
Section 8: WHOIS Complaint Statistics	6

Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during February 2016.

Locality Update

Progress continues with the locality names and working with the Delegated Managers. We didn't add any locality agreements in February 2016. We now have 3,980 total locality names covered by Delegated Manager and Registrant agreements. There are no domains unidentified. We now have 129 domains which are awaiting return of paperwork.

Conficker Update

There were no Conficker names deleted or added during February 2016. The total Conficker domains under management is [REDACTED].

Policy Update:

Neustar submitted the WHOIS Accuracy Annual Report and Conflict of Interest Report to the United States Department of Commerce on February 24, 2016. The .usTLD Stakeholder Council did not hold a meeting in February 2016.

Marketing Update:

In February, the website traffic increased nearly 8%, with 6% increase in unique visitors. This was largely due to our new blog post, [The Politics of Domain Names](#). This blog was a timely contribution to the national narrative on the competitive nature of candidates' web domains. We also started efforts to join the social conversation of the #RoadtoRio and supporting American Olympic hopefuls, teams, and organizations.

February also saw the internal kick-off of the About.US website. Over the coming months, we'll be adding new content and improving our organic search rankings.

Other Updates

New registrations in February 2016 were 7.2% lower than February 2015. Names under management in February 2016 were 4.9% lower than February 2015. The renewal rate in December 2015 (most current data available due to 45 day grace period) was higher year over year at 66.2% vs. 61.3% in December 2014.

Section 2: Performance Data

Service Level Agreement Measurements

Service Level Requirement	Requirement	Actual
Service Availability – SRS	99.900%	99.931%
Service Availability - Nameservers	100.000%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration - SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3,000ms for 95%	99.998% < 3,000ms
Processing Time - Query Domain	1,500 ms for 95%	99.990% < 1,500ms
Processing Time - Whois Query	1,500 ms for 95%	99.854% < 1,500ms
Processing Time - Nameserver Resolution	1,500 ms for 95%	99.844% < 1,500ms
Update Frequency - Nameserver	15 min. for 95%	100.000% < 15 mins
Update Frequency - Whois	15 min. for 95%	100.000% < 15 mins

Section 3: Monthly Transaction Statistics

Total Domains Under Management	1,713,237
Totals Nameservers Managed	152,671

Billable Transactions

Transaction Type	# of Transactions
Adds	31,862
Auto-Renews	4,456
Renews	65,181
Transfers	2,580
Deletions for Credit	1,522
Total	102,557

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

Command	# of Transactions
Check Contact	151,431
Create Contact	191,565
Delete Contact	3,126
Info Contact	1,539,180
Transfer Contact	0
Update Contact	178,942
Check Domain	47,495,606
Create Domain	26,416,392
Delete Domain	37,288
Info Domain	4,312,293
Renew Domain	66,995
Transfer Domain	53,201
Update Domain	603,148
Check Host	346,989
Create Host	13,494
Delete Host	4,700
Info Host	521,944
Update Host	2,689
Totals	81,938,983

Daily EPP Transaction	# of Transactions
Maximum Daily Transactions	3,653,383
Minimum Daily Transactions	2,019,791
Average Daily Transactions	2,825,482

Transaction Type	# of Transactions
Total Billable Transactions	102,557
Total number of Whois Queries	259,171,005
Total number of DNS Queries	33,080,874,733
Total EPP Transactions	81,938,983
Total Registry Transactions	33,422,087,278

Monthly Progress Report for February 2016



Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

URL: www.neustar.us	
Page Views	28,728
Visits	33,456
Average Visit Length	32 Secs

Section 6: Accredited Registrar Status

Registrars Status	Count
Operational Registrars	167
Registrars In Ramp Up	0
Registrars Pre-Ramp Up	19

Section 7: .US Locality Statistics

Statistic	Count
Number of Delegated Managers	3,980
Changes to Delegated Managers	0
Updates to Locality Domains	0

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during February 2015.

Date	Registrar	Domain Name	Complaint	Action
2/25/2016	eNom, Inc.	vali.us	Nexus Accuracy	Registrar Accepted
2/24/2016	PublicDomainRegistry.com	impactjournals.us	Nexus Accuracy	Registrar Accepted
2/12/2016	US Locality	franklin.mi.us	Change of Contacts	CSR Rejected
2/4/2016	US Locality	co.washburn.wi.us	Change to Contacts	CSR Accepted