



Registry Operator Monthly Report



April 2016

Prepared: May 2016

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Monthly Progress Report for April 2016



As required by the Department of Commerce/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity during the reporting month.

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Section 1: Summary of Major Events

Technical and Operational Update

There were no operational changes or issues during April 2016.

Locality Update

Progress continues with the locality names and working with the Delegated Managers. One (1) domain was added in April 2016. We now have 3,982 total locality names covered by Delegated Manager and Registrant agreements. Texas Regional Hostmaster refuses to sign the agreement on 324 names. We have 129 domains which are awaiting return of paperwork.

Policy Update:

The .usTLD Stakeholder Council canceled its monthly meeting for April. Based upon input received from members of the Privacy and Proxy Service Proposal Subcommittee, the Secretariat drafted an initial proposal for the implementation of privacy and proxy services for .usTLD and circulated the draft to .US Stakeholder Council members who have volunteered to serve on the Subcommittee. The purpose of the Subcommittee is to offer input to allow Neustar to develop a final proposal to submit to the Department of Commerce. The Subcommittee will meet to discuss the initial proposal in May.

Marketing Update:

US supported two global initiatives in April: SpaceApps Challenge and Fishackathon. SpaceApps Challenge was a global hackathon hosted by NASA the weekend of April 22 with a mission to foster innovation around challenges affecting us at home and in space. Fishackathon, sponsored by the US State Department, was held the same week and asked participants to consider problem statements from fisheries experts around the world and to then present usable solutions. For both events, domestic participants were offered complimentary .US domain names to feature their ideas. Each of the local organizers received a welcome kit, including an overview of the benefits of building sites on .US domain, .US luggage tags, and laptop stickers. They also received welcome emails that included slides and social images to share. As a result, the About.US website and social profiles saw an increase of traffic and engagement for the month of April.

Other Updates

New registrations in April 2016 were 13.4% lower than April 2015. Names under management in April 2016 were 4.4% lower than April 2015. The renewal rate in February 2016 (most current data available due to 45 day grace period) was higher year over year at 67.0% vs. 63.0% in February 2015.

Section 2: Performance Data

Service Level Agreement Measurements

| Service Level Requirement | Requirement | Actual |
|--|------------------|--------------------|
| Service Availability – SRS | 99.900% | 100.000% |
| Service Availability - Nameservers | 100.000% | 100.000% |
| Service Availability- Whois | 99.950% | 100.000% |
| Planned Outage Duration - SRS | 8 hours | 0 min |
| Planned Outage Duration - Nameservers | None | 0 min |
| Planned Outage Duration - Whois | 8 hours | 0 min |
| Extended Planned Outage Duration - SRS | 18 hours | 0 min |
| Extended Planned Outage Duration - Nameservers | None | 0 min |
| Extended Planned Outage Duration - Whois | 18 hours | 0 min |
| Processing Time - Add, Modify, Delete of all objects | 3,000ms for 95% | 99.997% < 3,000ms |
| Processing Time - Query Domain | 1,500 ms for 95% | 99.998% < 1,500ms |
| Processing Time - Whois Query | 1,500 ms for 95% | 99.986% < 1,500ms |
| Processing Time - Nameserver Resolution | 1,500 ms for 95% | 99.433% < 1,500ms |
| Update Frequency - Nameserver | 15 min. for 95% | 100.000% < 15 mins |
| Update Frequency - Whois | 15 min. for 95% | 100.000% < 15 mins |

Section 3: Monthly Transaction Statistics

| | |
|---------------------------------------|------------------|
| Total Domains Under Management | 1,713,641 |
| Totals Nameservers Managed | 150,365 |

Billable Transactions

| Transaction Type | # of Transactions |
|----------------------|-------------------|
| Adds | 32,086 |
| Auto-Renews | 5,711 |
| Renews | 81,493 |
| Transfers | 2,478 |
| Deletions for Credit | 1,484 |
| Total | 120,284 |

Total Extensible Provisioning Protocol (EPP) Transactions during the Month (Includes failed transactions)

| Command | # of Transactions |
|------------------|-------------------|
| Check Contact | 159,816 |
| Create Contact | 206,897 |
| Delete Contact | 2,373 |
| Info Contact | 1,227,429 |
| Transfer Contact | 16 |
| Update Contact | 250,915 |
| Check Domain | 48,119,110 |
| Create Domain | 33,976,375 |
| Delete Domain | 41,532 |
| Info Domain | 4,567,630 |
| Renew Domain | 104,179 |
| Transfer Domain | 190,496 |
| Update Domain | 580,050 |
| Check Host | 226,883 |
| Create Host | 12,203 |
| Delete Host | 5,025 |
| Info Host | 459,586 |
| Update Host | 2,876 |
| Totals | 90,133,211 |

| Daily EPP Transaction | # of Transactions |
|----------------------------|-------------------|
| Maximum Daily Transactions | 3,392,531 |
| Minimum Daily Transactions | 2,378,617 |
| Average Daily Transactions | 3,004,440 |

| Transaction Type | # of Transactions |
|------------------------------------|-----------------------|
| Total Billable Transactions | 120,284 |
| Total number of Whois Queries | 1,260,458,939 |
| Total number of DNS Queries | 26,802,535,190 |
| Total EPP Transactions | 90,133,211 |
| Total Registry Transactions | 28,153,247,624 |

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Section 4: Monthly Registration Data

See attached spreadsheet.

Section 5: Website Statistics

| URL: www.neustar.us | |
|---|---------|
| Page Views | 27,193 |
| Visits | 20,560 |
| Average Visit Length | 33 Secs |

Section 6: Accredited Registrar Status

| Registrar Status | Count |
|---------------------------|-------|
| Operational Registrars | 154 |
| Registrars in Ramp Up | 14 |
| Registrars in Pre-Ramp Up | 0 |

Section 7: .US Locality Statistics

| Statistic | Count |
|-------------------------------|-------|
| Number of Delegated Managers | 3,982 |
| Changes to Delegated Managers | 1 |
| Updates to Locality Domains | 1 |

Section 8: WHOIS Complaint Statistics

The following Whois complaints were received during April 2016.

| Date | Registrar | Domain Name | Complaint | Action |
|-----------|------------------------|--|--------------------|--------------------|
| 4/2/2016 | FBS Inc. | costcohours.us | Nexus Violation | CSR Rejected |
| 4/2/2016 | GoDaddy.com, Inc. | topweeklyads.us | Nexus Violation | Registrar Accepted |
| 4/2/2016 | Key-Systems GmbH | weekly-ads.us | Nexus Violation | Registrar Rejected |
| 4/4/2016 | GoDaddy.com, Inc. | fckd.us | Inaccurate Contact | Invalid |
| 4/6/2016 | Network Solutions Inc. | arnold.us | Inaccurate Contact | CSR Rejected |
| 4/8/2016 | US Locality | ci.elizabeth.co.us | Contact Change | CSR Rejected |
| 4/13/2016 | GoDaddy.com, Inc. | Clearly.US | Nexus Violation | Registrar Accepted |
| 4/13/2016 | US Locality | shawano.wi.us | Contact Change | CSR Rejected |



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|-----------|--------------------------------|--|--------------------|--------------------|
| 4/15/2016 | eNom, Inc. | BURBERRY-ONLINE.US | Inaccurate Contact | CSR Accepted |
| 4/15/2016 | eNom, Inc. | BURBERRY-ONLINE-OUTLET.US | Inaccurate Contact | CSR Accepted |
| 4/15/2016 | eNom, Inc. | BURBERRY-BAGS.US | Inaccurate Contact | Registrar Accepted |
| 4/15/2016 | eNom, Inc. | BURBERRY-OUTLETONLINE.US | Inaccurate Contact | Registrar Accepted |
| 4/18/2016 | Rebel.ca Corp. | trader.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | Name.com | value.us | Nexus Violation | Registrar Rejected |
| 4/18/2016 | Soluciones Corporativas IP, SL | iban.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | 1&1 Internet SE | iceland.us | Nexus Violation | Registrar Rejected |
| 4/18/2016 | DNC Holdings, Inc. | sports.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | EuroDNS SA | job.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | advanced.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | GoDaddy.com, Inc. | bingo.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | eNom, Inc. | cty.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | users.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | outlets.us | Nexus Violation | Invalid |
| 4/18/2016 | eNom, Inc. | blogging.us | Inaccurate Contact | CSR Rejected |
| 4/18/2016 | eNom, Inc. | viral.us | Inaccurate Contact | CSR Rejected |
| 4/18/2016 | eNom, Inc. | genetic.us | Nexus Violation | Invalid |
| 4/18/2016 | Wideport.com, Inc. | finance.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | mexican.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | level.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | dov.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | DNC Holdings, Inc. | hospitals.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | function.us | Nexus Violation | Invalid |
| 4/18/2016 | eNom, Inc. | cypriot.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | vst.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | globe.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | mirror.us | Nexus Violation | Invalid |
| 4/18/2016 | eNom, Inc. | holdings.us | Nexus Violation | Invalid |
| 4/18/2016 | eNom, Inc. | reporting.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | PSI USA | wifi.us | Nexus Violation | Registrar Rejected |
| 4/18/2016 | Tucows Domains Inc. | models.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | IP Mirror Pte Ltd | stocks.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | Moniker Online Services, LLC | classifieds.us | Nexus Violation | Registrar Rejected |
| 4/18/2016 | eNom, Inc. | economic.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | cashier.us | Nexus Violation | CSR Rejected |

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|-----------|------------------------------|--|-----------------|-------------------------|
| 4/18/2016 | Uniregistrar Corp | quiz.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | united-domains AG | mymusic.us | Nexus Violation | Registrar Rejected |
| 4/18/2016 | Network Solutions Inc. | pinnacle.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | GoDaddy.com, Inc. | 360.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | eNom, Inc. | century.us | Nexus Violation | Invalid |
| 4/18/2016 | Uniregistrar Corp | weed.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | eNom, Inc. | foc.us | Nexus Violation | CSR Rejected |
| 4/18/2016 | GoDaddy.com, Inc. | donate.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | GoDaddy.com, Inc. | music.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | eNom, Inc. | genetic.us | Nexus Violation | Invalid |
| 4/18/2016 | GoDaddy.com, Inc. | stark.us | Nexus Violation | Registrar Accepted |
| 4/18/2016 | eNom, Inc. | browser.us | Nexus Violation | CSR Rejected |
| 4/21/2016 | UDomainName.com LLC | udemy.us | Nexus Violation | Registrar Accepted |
| 4/23/2016 | DNC Holdings, Inc. | power.us | Nexus Violation | Registrar Accepted |
| 4/23/2016 | Wideport.com, Inc. | investing.us | Nexus Violation | Email sent to Registrar |
| 4/23/2016 | Moniker Online Services, LLC | games.us | Nexus Violation | Registrar Accepted |
| 4/23/2016 | Safenames Ltd | control.us | Nexus Violation | Email sent to Registrar |
| 4/23/2016 | GoDaddy.com, Inc. | load.us | Nexus Violation | Registrar Accepted |
| 4/23/2016 | Go Canada Domains Inc | confirm.us | Nexus Violation | Registrar Accepted |
| 4/24/2016 | TLD Registrar Solutions Ltd. | blockchain.us | Nexus Violation | Email sent to Registrar |
| 4/24/2016 | DNC Holdings, Inc. | loans.us | Nexus Violation | Registrar Accepted |
| 4/24/2016 | Key-Systems GmbH | glasses.us | Nexus Violation | Email sent to Registrar |
| 4/24/2016 | Moniker Online Services, LLC | creditcards.us | Nexus Violation | Registrar Accepted |
| 4/24/2016 | DNC Holdings, Inc. | doctor.us | Nexus Violation | Registrar Accepted |
| 4/24/2016 | DNC Holdings, Inc. | cars.us | Nexus Violation | Registrar Accepted |
| 4/24/2016 | DNC Holdings, Inc. | green.us | Nexus Violation | Registrar Accepted |
| 4/25/2016 | Key-Systems GmbH | app.us | Nexus Violation | Email sent to Registrar |
| 4/25/2016 | UDomainName.com LLC | hispanic.us | Nexus Violation | Registrar Accepted |
| 4/27/2016 | eNom, Inc. | rex.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | eNom, Inc. | jlr.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | eNom, Inc. | cty.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | DNC Holdings, Inc. | colocation.us | Nexus Violation | Registrar Accepted |

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|-----------|-------------------|--------------------------------------|-----------------|-------------------------|
| 4/27/2016 | eNom, Inc. | dov.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | eNom, Inc. | 458.us | Nexus Violation | Registrar Accepted |
| 4/27/2016 | eNom, Inc. | 375.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | eNom, Inc. | vst.us | Nexus Violation | Email sent to Registrar |
| 4/27/2016 | Uniregistrar Corp | weed.us | Nexus Violation | Email sent to Registrar |